

PURCHASER INFORMATION						(PLEASE DO NOT ABBREVIATE)	
Last Name		First		M. Initial		<input type="checkbox"/> Mr. <input type="checkbox"/> Miss <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms.	
						Marital Status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed	
Home Address		City		State	ZIP Code	Home Phone No.	Home Fax No.
						() -	() -
E-Mail		Age Group		Ethnicity			
		<input type="checkbox"/> 18 - 24 <input type="checkbox"/> 25 - 30 <input type="checkbox"/> 31 - 35 <input type="checkbox"/> 36 - 45 <input type="checkbox"/> 46 - 55 <input type="checkbox"/> 56 +		<input type="checkbox"/> Native-American <input type="checkbox"/> Caucasian <input type="checkbox"/> Hispanic <input type="checkbox"/> Pacific Islander <input type="checkbox"/> African-American <input type="checkbox"/> Middle-Eastern <input type="checkbox"/> Asian <input type="checkbox"/> Other: _____			
Reasons influencing your purchase of this product: (Please check all that applies)			<input type="checkbox"/> Performance <input type="checkbox"/> Durability <input type="checkbox"/> Reputation <input type="checkbox"/> Warranty <input type="checkbox"/> Value <input type="checkbox"/> Appearance <input type="checkbox"/> Tech Support <input type="checkbox"/> Availability <input type="checkbox"/> Promotion <input type="checkbox"/> Affordability <input type="checkbox"/> Other Features: _____				
How did you learn about LaserPro products? (Please check and site the specific source)			<input type="checkbox"/> Trade Show: _____ <input type="checkbox"/> Magazine: _____ <input type="checkbox"/> Web Address: _____ <input type="checkbox"/> Catalog: _____ <input type="checkbox"/> Sales Rep : _____ <input type="checkbox"/> Other: _____				
COMPANY INFORMATION							
Company Name			Job Title			Website (optional)	
Business Address			City	State	ZIP Code	Business Phone No.	Business Fax No.
						() -	() -
Type of Business	<input type="checkbox"/> Awards/Trophy <input type="checkbox"/> Graphic Design <input type="checkbox"/> Engraving Services <input type="checkbox"/> Promotion <input type="checkbox"/> Gift Shop <input type="checkbox"/> Jewelry <input type="checkbox"/> Industrial <input type="checkbox"/> Other: _____						
Number of Employees	<input type="checkbox"/> 1-5 <input type="checkbox"/> 6 - 10 <input type="checkbox"/> 11 - 15 <input type="checkbox"/> 16 - 20 <input type="checkbox"/> 21 - 25 <input type="checkbox"/> 26 - 30 <input type="checkbox"/> 31 - 35 <input type="checkbox"/> 36 - 40 <input type="checkbox"/> 41 - 45 <input type="checkbox"/> 46 - 50 <input type="checkbox"/> 50 +						
PRODUCT INFORMATION							
Model Purchased (e.g., Explorer E-50)			Date of Purchase (e.g., 01/01/03)			Serial No. (required to validate warranty)	
Purchased From (Company Name or Representative)			City			State	Purchased Price (e.g., \$15,000.00)
Jorlink USA, Inc.			Greensboro			NC	
Reasons why you selected this distributor/dealer:		<input type="checkbox"/> Good Past Experience <input type="checkbox"/> Knowledgeable Staff <input type="checkbox"/> Recommendation <input type="checkbox"/> Best Price <input type="checkbox"/> Advertised Special <input type="checkbox"/> Good Selection <input type="checkbox"/> Good Reputation <input type="checkbox"/> Location <input type="checkbox"/> Other: _____					
On a scale from 1 to 10 how would you rate the service you received from your local dealer/distributor?		Poor Average Excellent <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3 <input type="checkbox"/> 4 <input type="checkbox"/> 5 <input type="checkbox"/> 6 <input type="checkbox"/> 7 <input type="checkbox"/> 8 <input type="checkbox"/> 9 <input type="checkbox"/> 10					
Additional Comments							
SIGNATURE		X _____			DATE		____/____/____

Manufacturer Limited Warranty Policy

Effective from January 1, 2005

GCC America, Inc., Walnut, CA., USA ("Manufacturer") hereby provides the following limited warranty to LaserPro Laser Engraver purchasers ("Customer"): Manufacturer warrants its products (consumable items excluded) free from defective in material and workmanship for a period of two (2) years from the date of purchase, provided the products are operated in conformance with their operational instructions and specifications, subject only to the following conditions and exclusions:

1. Optical components (laser product), consumable items entitle 90 days warranty from the invoice date.
2. To present a claim, Customer shall deliver the defective part for repair or replacement to a GCC America, Inc. authorized dealer.
3. All warranty replacement parts are under warranty from the date of purchase of the original laser engraver and not from the date of replacement. All parts purchased thereafter are under warranty for three (3) months from the date of purchase.
4. This limited warranty is for the replacement of defective parts only and does not cover any labor charges including, but not limited to, charges incurred for installation of replacement parts or additional fees which may be imposed by dealer or servicing agent.
5. This limited warranty does not extend to product damage due to misuse, abuse, negligence, fire or natural disasters. Manufacturer is not liable to the consequential damages of any above-mentioned conditions.
6. Customer acknowledges and agrees that Manufacturer will not be responsible for any damages which Customer may incur from delayed shipment, Product or part failure, Product or part design or production, or any other cause. Under no circumstances shall be liable for loss of profits, loss of use, or incidental, indirect, consequential, special damages.
7. This limited warranty is valid and enforceable only on LaserPro laser engraver purchased and installed in the United States of America and Canada. LaserPro laser engraver purchased in the United States of America and Canada from entities outside the United States and Canada do not qualify for any United States and Canada programs including warranty, trade-in, or rebate programs.
8. This limited warranty shall apply only to Customer as an original purchaser of the LaserPro Laser Engraver from a GCC America, Inc. dealer and shall not apply to any subsequent purchaser, assignee or other recipient of the LaserPro Laser Engraver from Customer.
9. No dealer, distributor or other similar person has any authority to make any warranties or representations concerning GCC America, Inc., its Laser Engraver or to extend this warranty beyond the express terms contained herein. Manufacturer assumes no responsibility for any warranties beyond the express terms contained in this Limited Warranty. Customer releases and holds Manufacturer harmless from any claims stemming from any unauthorized representations.
10. This limited warranty shall be void if Customer modifies the LaserPro Laser Engraver in any respect including but not limited to the use of parts other than genuine GCC parts.
11. This limited warranty does not apply unless the Registration Form is signed, completed and returned within fourteen (14) days from the date of purchase. Manufacturer reserves the right to dispose of Registration Form once it is received.
12. The foregoing limited warranty gives Customer specific legal rights which may vary from state to state, and accordingly, some of the listed conditions and exclusions may not apply to Customers living in certain states.
13. These warranties set forth herein are in lieu of any other warranties, expressed or implied, including the warranties of merchantability or fitness. Any such implied warranty imposed by state consumer law is limited in duration to one (1) year from date of purchase.
14. Any dispute between Customer and Manufacturer will be settled by binding arbitration under the rules of the American Arbitration Association, and an award of attorney's fees and costs will go to the prevailing party.